

## Improved reliability for a Media Firm located in a Managed Office

### Background

A media firm located in a Managed Office invited Remora to perform a Risk Assessment. Despite good processes and an efficient IT service provider they have had a constant flow of incidents from other tenants of a shared building erroneously connecting their equipment into the firm's infrastructure resided in co-tenanted space.

### Services performed

- Risk Assessment
- A Guidance Plan to manage the implementation of our Risk Assessment recommendations.

**Time Taken:** 8 days

### Observations and Approach

The culture of the firm and its management significantly assisted the audit process.

The firm's proprietary data gave them significant competitive advantage therefore we were asked to pay particular attention to this during our assessment process.

We ultimately helped the client to:

- identify their Intellectual Property (IP) and identified the best storage regime for that IP;
- form processes for staff access based on their roles and responsibilities;
- assess and implement technology options to safeguard the company data.

### Deliverables and Conclusions

We presented our key findings to management and outlined the Project Plan for the IT Service Provider.

Our work ultimately led to:

- IT Infrastructure being migrated from a shared cabinet to the client's own dedicated half-cabinet.
- Appropriate controls put in place to manage the IT infrastructure going forward.
- The Risk Assessment contributing to the Due Diligence process of the firm's corporate transaction.

## Find out more :

[hello@remora.co.uk](mailto:hello@remora.co.uk)

0203 617 6990

[www.remora.co.uk](http://www.remora.co.uk)